GOVERNMENT OF INDIA
PERSONNEL,PUBLIC GRIEVANCES AND PENSIONS
LOK SABHA

UNSTARRED QUESTION NO:494
ANSWERED ON:07.07.2004
IRREGULARITIES IN KENDRIYA BHANDAR
Jha Shri Raghunath

Will the Minister of PERSONNEL,PUBLIC GRIEVANCES AND PENSIONS be pleased to state:

(a) whether a large number of complaints regarding irregularities have been received in Kendriya Bhandar in Delhi and branches outside Delhi;

(b) if so, the details of investigation conducted by the Government on each of them and the action taken thereon;

(c) whether a number of suppliers were suspended without carrying out formal investigations on the complaints received;

(d) is so, the reasons therefor; and

(e) the effective measures proposed to be taken by the Government against the authorities for not enforcing the law prescribed in this regard?

Answer

MINISTER OF STATE IN THE MINISTRY OF PERSONNEL, PUBLIC GRIEVANCES AND PENSIONS AND MINISTER OF STATE IN THE MINISTRY OF PARLIAMENTRY AFFAIRS.(SHRI SURESH PACHOURI)

(a) & (b): Kendriya Bhandar, being a commercial organization dealing with supply of goods to individual customers and Govt. offices, receives customer complaints in Delhi as well as in outside branches of Kendriya Bhandar. The complaints, as and when received, are attended to by the Chief Vigilance Officer of Kendriya Bhandar and action is taken after carrying out investigations, wherever considered necessary.

(c) to (e): Kendriya Bhandar has adopted a Revised Purchase Policy, 2003 with the approval of the Board of Directors. Since adoption of new Purchase Policy, 2003, no supplier has been suspended on the basis of complaints received against them.